



Windows XP

High Speed Internet Setup Instructions

The following information will assist you in setting up the software provided to you by Travel-Net Communications. Should you experience any problems please contact us at (613) 744-3000. We are open from 9:00 AM to 9:00 PM Monday to Friday and 12:00 noon to 5:00 PM Saturday. We can also be reached during off hours for emergencies at the same number.

Highspeed PPPOE 1Meg Modem Setup

- Click on the Windows Start Button
- Click **Control Panel**
- Double click **Network Connections**
 - Click Create A New Connection (The New Connection Wizard should appear)
 - Click **Next**
 - Select **'Connect to the Internet'**, Click **Next**
 - Select **'Set up my internet connection manually'**, Click **Next**
 - Select **'Connect using a Broadband Connection that requires a username and a password'**, Click **Next**
 - Under ISP Name, type **'Travel-Net'**, Click **Next**
 - Type in your **Username** in the Username Field. (your username is the same as your email address (i.e. **'username@travel-net.com'**) Username must be all Lowercase Letters).
 - Type in your password in the password field. (Passwords are case sensitive)
 - Retype your password in the **'Confirm Password'** field
 - Take the check mark **off** of **'Turn on Internet Connection Firewall for this connection'** (Note: Technical support will not troubleshoot connection problems if the Firewall is enabled), Click **Next**
 - Put a check mark in the box that reads **"Add a shortcut to this connection to my desktop"**, and Click **'Finish'**
 - Your **Travel-Net Highspeed 1 Meg Modem Connection** is now set up and is ready to use!

SETTING UP OUTLOOK EXPRESS

- Click on your Window's **Start Button**, and click on **'Outlook Express'**
- The **'Internet Connection Wizard'** should appear on the screen
- Fill in your name, click **Next**, and **e-mail address**, click **Next**
- Under **Outgoing Mail (SMTP)** enter **mail.travel-net.com**
- Under **Incoming Mail (POP3)** enter **mail.travel-net.com**, click **Next**
- Enter your login name as **Account Name**
- Enter your password as the **Password**, click **Next**
- Specify the connection **Travel Net** with the pull down menu then click **Next** and **Finish**
- Click **Finish**
- Your email client is now configured.

If the wizard fails to start:

- Click on your Window's **Start Button**, and click on '**Outlook Express**'
- Click on **Tools** then **Accounts**
- Click **Add**, new **Mail** (then a wizard will appear)
- Fill in your name, click **Next**, and e-mail address, click **Next**
- Under **Outgoing Mail (SMTP)** enter **mail.travel-net.com**
- Under **Incoming Mail (POP3)** enter **mail.travel-net.com**, click **Next**
- Enter your login name as **Account Name**
- Enter your password as the **Password**, click **Next**
- Click **Finish**
- Your email client is now configured

YOU ARE NOW READY TO CONNECT!

Login name (and email address): _____

Password: _____

TO CONNECT:

- Make sure your Highspeed Modem is connected to the phone line, and computer properly, and that the modem is turned on. The '**Line Sync**' light on the modem should be a solid green.
- Double Click the Travel-Net on your Desktop
- Enter your **login name** and **password** if necessary
- Click **Connect**